



2020 ANNUAL REPORT

INTEGRITY
CARING
EXCELLENCE
TEAMWORK

CONTENTS

- 4 2020 IN REVIEW
- 5 DID YOU KNOW?
- 6 ON THE ROAD
- 7 SPECIAL OPERATIONS
- 8 FIGHTING CRIME
- 9 INVESTIGATIONS
- 10 DETENTION
- 11 OUTREACH

QUICK FACTS:

- FOUNDED IN 1859
- MORE THAN 640 EMPLOYEES
- 644 SQUARE MILES KEPT SAFE
- 1.24 DEPUTIES PER 1000 RESIDENTS
- \$64,717,479 TOTAL BUDGET

904-264-6512

(NON-EMERGENCY NUMBER)

901 N. ORANGE AVENUE,
GREEN COVE SPRINGS, FL 32043

THE MISSION OF THE MEN AND WOMEN OF THE CLAY COUNTY SHERIFF'S
OFFICE IS TO SELFLESSLY SERVE OUR COMMUNITY WITH HONOR AND
COURAGE, WITH A VISION TO FOSTER A SAFE COMMUNITY WHERE
FAMILIES AND BUSINESSES THRIVE.

INTEGRITY | CARING | EXCELLENCE | TEAMWORK



A photograph of a press conference at the Clay County Sheriff's Office. Two male deputies in uniform stand on the left, and a female deputy and a man in a suit stand behind a podium on the right. The background features the office's seal and flags.

MESSAGE FROM THE SHERIFF

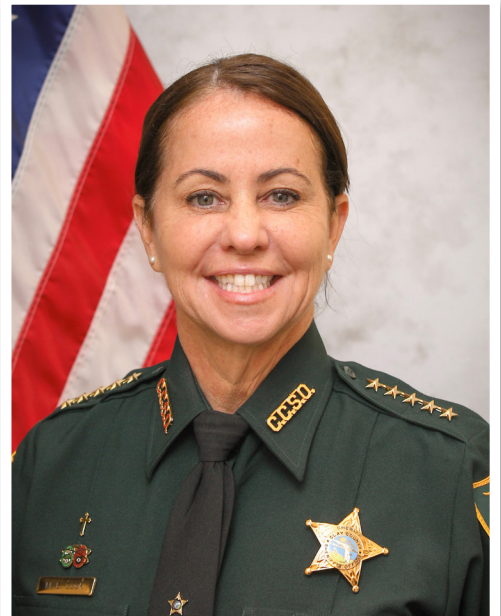
Public service is a righteous calling and there is no greater service than giving back to your community by serving as a law enforcement officer. That's something I tell our new deputies, and I believe it wholeheartedly. Clay County has a special place in my heart. My family moved to Clay over 50 years ago when my father, who was in the Navy at the time, was stationed here. My parents raised me and my siblings with a deep respect for our country and our community. My role as sheriff doesn't weigh lightly on me, and I'm proud to hold that title.

My vision for the Clay County Sheriff's Office is to foster a safe community where families and businesses thrive. Our values are integrity, caring, excellence, and teamwork, and our mission is to selflessly serve our community with honor and courage. Those statements are at the forefront of everything we do as an agency.

Our community is a great one. Hearing 'thank you' while we are out and about in our community isn't uncommon, and for that I'm grateful and proud. Clay County is changing by the day, but no matter how much it does, the men and women of the Clay County Sheriff's Office will be here when our community needs us - and that's an honor.

Michelle Cook, Sheriff

Michelle Cook



**“CLAY COUNTY IS
HOME TO SOME
WONDERFUL PEOPLE.
WE PROUDLY SERVE
EVERY DAY TO FOSTER
A SAFE COMMUNITY
WHERE FAMILIES AND
BUSINESSES THRIVE.”**

2020 IN REVIEW

The Commission for Florida Law Enforcement Accreditation officially reaccredited our agency with its third Excelsior Status, the highest level of achievement in Florida accreditation a criminal justice agency can receive. The agency underwent a thorough review in July by a three-member assessment team. The team ensured compliance with 260 Florida law enforcement standards.



With the onset of the global COVID-19 pandemic, the CCSO implemented safety measures across the agency. As the virus progressed, so did these measures. We installed negative air-flow cells in the Clay County Jail and staff modified daily jail operations for the safety of our members and the inmates. We limited access to our buildings and changed daily operating procedures with safety in mind. Many of our usual community events were modified. Our IT department made adjustments so our members who could work remotely were equipped to do so. We conducted employment interviews virtually, and new hire classes were taught virtually for most non-high liability topics.



Sheriff Michelle Cook won her election on August 18. On September 1, Governor Ron DeSantis appointed her as sheriff of Clay County to complete the term left vacant by her predecessor, and on January 5, 2021, Cook was officially sworn in to start her first term.

Sergeant Eric Twisdale passed away on September 16, 2020 after contracting COVID-19. At his funeral, hundreds of people mourned his death, which is felt daily in our agency.



DID YOU KNOW?

CCSO TOP 5 BILLABLE EXPENSES

CATEGORY	AMOUNT
INMATE MEDICAL SERVICES	\$1,346,508
LICENSE AND SUPPORT	\$1,185,827
INSURANCE (LIABILITY & AUTO)	\$996,445
MOTOR FUEL & LUBRICANTS	\$718,214
INMATE FOOD SERVICE	\$566,062

OUR MEMBERS ASSISTED WITH

10 ACCREDITATION

VIRTUAL ON-SITE ASSESSMENTS FOR OTHER AGENCIES STATEWIDE

FOUR CCSO FULL-TIME MECHANICS COMPLETED

1,442 WORK ORDERS

OUR MEMBERS RECEIVED TRAINING IN
DE-ESCALATION, MENTAL HEALTH, ACTIVE
SHOOTER, STRESS MANAGEMENT

THE IT SECTION SERVICES AND MAINTAINS
450 LAPTOPS

300 PHYSICAL & VIRTUAL DESKTOPS

115 SERVERS

AND 235 SMART PHONES

OUR MEMBERS ALSO HANDLED

4,436 HELP DESK TICKETS

43,540 HOURS

OF TRAINING RECEIVED BY MEMBERS*

*DUE TO COVID-19, SOME TRAINING WAS
CANCELED IN 2020

4,556 ARRESTS

47 ARRESTS

REQUIRING USE OF FORCE*

*FORCE USED IN ONLY 1% OF ARRESTS

23,586

PUBLIC RECORD REQUESTS

ON THE ROAD

THE CCSO TRAFFIC UNIT CONDUCTED
7,351 TRAFFIC STOPS

TO ENFORCE TRAFFIC LAWS AND EDUCATE OUR
COMMUNITY TO KEEP OUR ROADS AS SAFE AS POSSIBLE.
OUR TRAFFIC DEPUTIES ASSISTED WITH SEVERAL
EVENTS, INCLUDING THE CLAY PAL MOTORCYCLE RIDE.



PATROL

SEIZED **53 GUNS**
HANDLED **234 DUIs**
CONDUCTED **19,699 TRAFFIC STOPS**
0 DEPUTY INVOLVED SHOOTINGS
673 FELONY ARRESTS
1260 MISDEMEANOR ARRESTS



**“THE GROWTH AND
DEVELOPMENT OF OTHERS
IS THE HIGHEST CALLING
OF LEADERSHIP.”**

— PATROL SERGEANT
ZACHARY COX, SUPERVISOR OF
THE YEAR

TOTAL CALLS FOR SERVICE
244,206

911 CALLS
20,051

CALLS PER DAY
669

NON-PRIORITY CALLS FOR SERVICE
AVERAGE RESPONSE TIME:

13:59

CALL TIME TO FIRST ARRIVED

PRIORITY CALLS FOR SERVICE
AVERAGE RESPONSE TIME:

09:49

CALL TIME TO FIRST ARRIVED

SPECIAL OPERATIONS

The **CCSO SWAT team** is made up of **32 members**, with four from the Orange Park Police Department, and two from Clay County Fire Rescue. Despite a modified training schedule agency-wide due to COVID-19, the team put in **240 training hours** in 2020. The agency has a partnership with the U.S. Customs and Border Protection, and that entity provided aerial assistance on several SWAT operations throughout the year.

The **CCSO Dive/Swift Water Rescue team** has **ten members** and finished more than **200 training hours**. The team handles evidence search and recovery, body search and recovery, and assists other agencies in the region.



CCSO K9 UNIT

1 SERGEANT

6 DEPUTIES

9 DOGS
(INCLUDING 2 BLOODHOUNDS)

37 ARRESTS

90 DOG TRACKS

406 NARCOTICS SEARCHES



CCSO's Marine Unit is responsible for patrolling all of the county's waterways. That includes the St. Johns River, Black Creek, Doctors Lake, Kingsley Lake, Governors Creek and the lakes in Keystone Heights.

FIGHTING CRIME

Domestic violence is a crime that doesn't know demographics, race, age, or status. It is one of the most common – and dangerous – crimes law enforcement agencies see daily across the nation. In an effort to combat the crime here at home, our agency worked to expand our Domestic Violence Unit to include two domestic violence detectives, two victim advocates, and four domestic violence deputies, one for each shift.



DOMESTIC VIOLENCE UNIT

TOTAL NUMBER OF CASES (ASSIGNED AND SELF INITIATED):	NUMBER OF CONTACTS MADE BY DETECTIVES:
114	250
CLEARANCE RATE:	OUR VICTIM ADVOCATES AIDED
95.70%	1,696
	INDIVIDUALS

PROMINENT DRUGS SEIZED:

520.00g FENTANYL
9,245.00g METH
13,669g COCAINE

DURING 2020 OUR NARCOTICS UNIT GENERATED 221 NEW CASES

A joint investigation on a regional case originating in Clay County ended with one of the largest seizures in our history. Members of our agency, the Jacksonville Sheriff's Office, the Department of Homeland Security, and the U.S. Postal Inspection Service worked together on the investigation. **Ultimately, officials seized 7.78 kilograms of methamphetamine, 11.25 kilograms of cocaine, 5.5 ounces of heroin, 3.3 ounces of fentanyl, nearly 40 guns and more than \$8,000.** This investigation dealt a significant blow to the street-level sales of deadly narcotics.



The plan for a **REAL TIME CRIME CENTER** became a reality in 2020. Through the Clay Community Connect program, local businesses and organizations partner with the CCSO to give access to those entities' camera monitoring systems. The RTCC allows our members to track situations in real time and review historical footage to assist in solving cases through that partnership.

The Clay County Sheriff's Office partners with many federal agencies. The CCSO works with these agencies in certain investigations and situations that arise. It's partnerships like this that allow for more opportunities to better serve the citizens of Clay County.

Federal agency partnerships:

- Drug Enforcement Administration
- Federal Bureau of Investigation
- Homeland Security Investigations
- Naval Criminal Investigative Service
- North Florida HIDTA (High Intensity Drug Trafficking Area)
- United States Coast Guard
- U.S. Customs and Border Protection
- U.S. Immigration and Customs Enforcement
- United States Marshals Service
- United States Postal Inspection Service
- United States Secret Service



INVESTIGATIONS



Clay County Sheriff's Office detectives worked tirelessly to bring the investigation into a Fleming Island woman's disappearance to a close. On October 25, 2019 Susan Mauldin's close friend reported her missing. During an extensive investigation detectives linked Corey Binderim, a man Mauldin hired to complete work at her home, to the disappearance. The investigation led detectives to a landfill in Georgia. In January, 2020, our agency, the FBI, and several other law enforcement entities searched the expansive grounds. One of our members found Mauldin's remains during that search. On March 3, 2020, Corey Binderim was charged with Mauldin's murder, and he's currently awaiting trial.



ALSO PART OF THE TEAM...

K9 Ty is a member of our Internet Crimes Against Children Unit and is one of the only electronic-detecting K9s in the region. He works with CCSO's members every day. Ty has the ability to find small, hidden electronics and storage devices that can be easily overlooked during searches. He's helped in dozens of investigations — not only in Clay County, but across the area. Bought and trained with federal dollars, K9 Ty dual purposes as a therapy dog for child victims.

UNITS

ROBBERY HOMICIDE

SPECIAL VICTIMS

DOMESTIC VIOLENCE

VICTIM'S ADVOCATE

FINANCIAL CRIMES

BURGLARY

AUTO CRIMES

ICAC (INTERNET CRIMES
AGAINST CHILDREN)/
CYBER CRIMES

54

SWORN & CIVILIAN
STAFF MEMBERS

3,256

CASES

INVESTIGATED

DETENTION

PROGRAMS UNIT MOTTO: MAKE THEM BETTER THAN THEY WERE WHEN THEY CAME IN. EACH DAY THE INMATES ARE INCARCERATED IN THE CLAY COUNTY JAIL, THEY HAVE A VARIETY OF PROGRAMS THEY CAN BE A PART OF. EACH PROGRAM IS GEARED TOWARD SELF-IMPROVEMENT, FROM PERSONAL STRUGGLES, TO LIFE SKILLS, TO JOB READINESS.



A generous donation from our community allowed us to help our inmates who have children send their kids gifts for the holidays. Our staff determined eligible inmates, organized a 'shop' of the donated gifts, and helped them bag the presents to send to their children. A local church group volunteered their time to deliver the gifts across Clay County. This normalizes the Christmas season for children separated from a parent due to incarceration.

"OUR GOAL IN PROVIDING INMATES THESE PROGRAMS IS TO GIVE THEM PURPOSE AND ENCOURAGE A RENEWED VALUE OF THEMSELVES. SOME PROGRAMS ARE UNIQUELY DEVELOPED IN-HOUSE AND SOME ARE WIDELY USED IN A JAIL OR CORRECTIONAL SETTING. WE ARE FOCUSED ON RESULTS, NOT ATTENDANCE NUMBERS FOR EACH COURSE."

**— CHRIS COLDIRON,
DIRECTOR OF DETENTION**



**AVERAGE DAILY INMATE
POPULATION - 436**

**SWORN TRAINING
8,456 HOURS**

**CIVILIAN TRAINING
816 HOURS**

**THERE WERE 25 ARRESTS
MADE FROM THE JAIL AND
156 INTEL SUBMISSIONS**

**IN AN EFFORT TO LESSEN ITS
ENVIRONMENTAL FOOTPRINT,
OUR DETENTION DEPARTMENT IS
OPERATING NEARLY PAPERLESS.**

INMATE PROGRAMS

**320 HOURS OF
GED CLASSES CONDUCTED
840 CLASSROOM HOURS**

**A/A AND N/A
ACTIVE PARENTING
ANGER MANAGEMENT
ART
BATTERERS INTERVENTION
EMBROIDERY
ENGRAVING
GED
LIFE SKILLS
SUBSTANCE ABUSE
THINKING FOR A CHANGE**



The Corrections Emergency Response Team is made up of trained detention deputies to handle high-risk situations in the Clay County Jail. Made up of **16 members**, **CERT** also helps with contraband searches in the cells on a routine basis.

OUTREACH



THE POLICE ATHLETIC LEAGUE OF CLAY COUNTY, INC.

is a youth activities program operated by members of the Clay County Sheriff's Office and by dozens of volunteers.

As a non-profit, it relies on the fundraising efforts of our volunteers, families, and the support from our community. Clay PAL offers baseball, tackle football, flag football, and cheer.

This year, more than 350 kids participated in the PAL.



COVID-19 AND COMMUNITY ENGAGEMENT

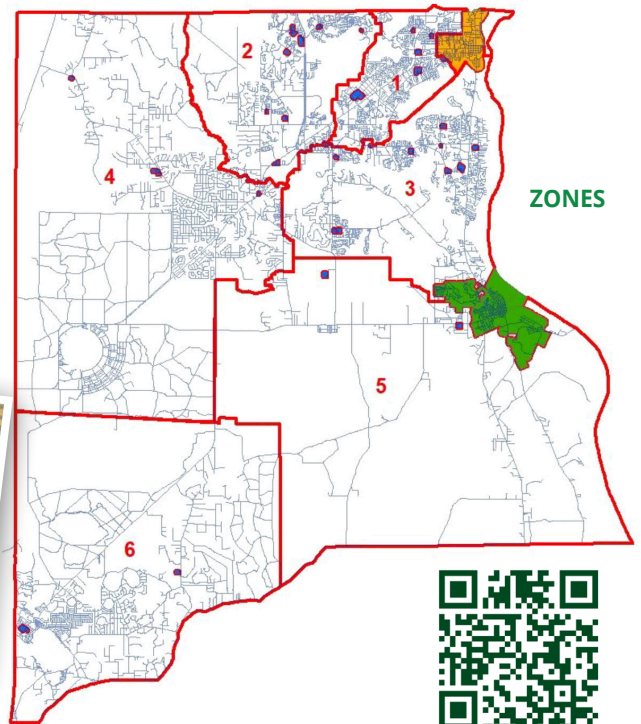
The COVID-19 pandemic necessitated modification to many of our community engagement efforts. Despite the challenges, we still got out in our community – safely – whenever we could. Whether it was window visiting with our elderly population or surprise birthday drive-bys for our younger community, we worked hard to stay engaged with our community despite the pandemic. **In fact, we handed out more than 2,517 bottles of hand sanitizer!**

THE CCSO HONOR GUARD HAS 14 MEMBERS. They participate at agency events, local ceremonies, funerals, and the agency's annual Police Memorial.



CLAY COUNTY SHERIFF'S EXPLORER POST 987

TWELVE YOUNG PEOPLE PARTICIPATED IN THE EXPLORERS THIS YEAR. GEARED TOWARD BUILDING LEADERSHIP SKILLS, THIS AGENCY OUTREACH ARM GIVES OUR COUNTY'S YOUTH A GLIMPSE INTO LAW ENFORCEMENT. IN FACT, SEVERAL OF THE PROGRAM'S PAST PARTICIPANTS WENT ON TO HAVE SUCCESSFUL CAREERS AT THE CCSO.



SHERIFF'S NEIGHBORHOOD ENGAGEMENT TEAM

Sheriff's NET is a way for our residents to partner with the CCSO to talk about issues going on in their communities. Our deputies, including our command staff, meet with NET members once a month in each zone. The NET is one of our agency's largest community engagement tools, and it's a great way for us to connect with the community we proudly serve each and every day. It also allows our citizens to come to us directly with issues they see in their neighborhoods. **To learn more, scan this code with your smartphone!**

**CLAY PAL PROGRAMS FOR 2020:
BASEBALL, TACKLE FOOTBALL,
CHEER AND FLAG FOOTBALL**



WWW.CLAYSHERIFF.COM

901 NORTH ORANGE AVE. | GREEN COVE SPRINGS, FL 32043

